

Barceló Maya Palace

Spring Break & Student Groups Policy

EACH AND EVERY GUEST 16 – 23 YEARS OF AGE (student/youth) will be required to sign this responsibility letter agreeing to leave the hotel if any disruption occurs (regardless of parent/chaperone). A Chaperone, 24+ years of age, is required to review these guidelines with student/youth and sign the responsibility letter.

A Chaperone or parent is required for EVERY youth Guest between 16 - 23 years of age, the chaperone or parent is responsible for the youth Guest during their stay.

1. The adult legal drinking age in Mexico is 18. Underage drinking and providing alcohol to minors is punished by the law. Guests under 18 will be given a different color wristband to easily identify them and may be asked to present a valid ID at any time.
2. All guests are required to wear wristbands. **If a wristband is lost, exchanged, or damaged, it will cost \$500.00 USD. No exceptions.**
3. There is absolutely no exchanging of wristbands between any guests. If such does occur the involved guests will be asked to immediately leave the hotel due to the disturbance this may cause for all involved, as well as Barceló. **No exceptions.**
4. You will be legally and financially responsible for all damage and disruptions caused to the property, for this reason please act in a responsible way.
5. Only guests registered in a room are allowed to be in it at any time: this means no visitors or parties.
6. Excessive drinking is not permitted and will NOT be tolerated.
7. Bringing alcohol into the resort or taking it out of is not allowed.
8. Excessive noise is not permitted, particularly in guest rooms and hallways. Foul language and lewd behavior, and/or rowdy conduct will not be tolerated and will result in fines/eviction. It is always expected that your behavior will not annoy or disrupt any other hotel guest or hotel employee on property. Lack of respect for others as well as ethnic slurs is always prohibited in public.
9. Physical altercations in or on the hotel grounds will result in immediate eviction.
10. Utilize your in-room safes/safety boxes in your room.
11. All glassware is prohibited from the lobby, beach, and pool areas always. Failure to abide by this safety rule will lead to confiscation of bottles and/or glassware and possible eviction from the property.
12. Shoes or any type of footwear must always be worn in the dining areas. No wet clothing allowed.
13. It is strongly requested that no one swims alone. No swimming in the pool or beach after hours.
14. The Barceló Maya Grand Resort/Barceló Maya Palace can and will suspend services guests, at their own expense, who perform or conduct improper, offensive and / or unacceptable behavior and / or are a danger to others and / or themselves, under the resort management opinion.

NOTE: There is a zero-tolerance policy at the Barceló Maya Palace.

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You must complete this form for any guests 16-23 years of age (student/youth).

The following section must fill out to check in into your room:

I have read the above information. It is of my knowledge that any unacceptable behavior will be subject to penalties under the laws of the state of Quintana Roo, Mexico. If the rules and regulations above are broken, I promise to forever release and hold harmless Barceló Hotels & Resorts, their affiliates, subsidiaries, representatives, or any person and entity in any way connected. If the rules and regulations above are broken, I promise to forever release and hold harmless any persons or entities connected with me or in my representation.

I further provide my signature at my own will, without coercion or duress. I attest that the information I have provided is correct and true.

State of Playa del Carmen, Quintana Roo

Student/Youth Full Name: _____

Age: _____ Date: _____

Student/Youth Signature: _____

Room (will be filled in by resort): _____

Chaperone Information:

Any hotel guests under the age of 23 years of age will require a chaperone. A chaperone is defined as someone over the age of 24 years and responsible for the student/youth during their stay. The Chaperone is deemed responsible for any disruptive actions by the student/youth. The chaperone is required to review the above document and sign the responsibility letter in conjunction with the student/youth guest they are responsible for.

Chaperone Full Name: _____

Age: _____ ID (type and number): _____

Contact Phone Number: _____ Date: _____

Chaperone Signature: _____

Room (will be filled in by resort): _____