



2023 CODE OF CONDUCT

The management and staff of the Warwick Paradise Island Bahamas, welcome you to The Bahamas!

We want you to enjoy all that Nassau and Paradise Island have to offer. To ensure that everyone has an enjoyable stay, the following 2023 Code of Conduct and related guidelines must be followed by all of our guests:

Each room occupied is required to leave a Refundable Security Deposit at the time of check-in by credit or debit card, this is a cashless facility. We will authorize \$200 per person on your card which will not be released until check out. Once credit card holds are released, your bank might take up to 5 days to release the funds back to your account. Once debit card holds are released, you should have access to the full amount within 7 – 14 business days depending on your banking institution.

- Failure to respect others on the property and/or in the rooms above, below, and beside yours, foul language and lewd behavior, and/ or rowdy conduct will not be tolerated and will result in eviction. Uses of profanity and ethnic slurs are prohibited in public at all times. Physical altercations in or on the hotel grounds will result in immediate eviction.
- Immediate eviction means you will be escorted to your room by Security to collect your belongings and leave the hotel. NO REFUNDS WILL BE ISSUED.
- No loud or obnoxious independent music to be played in the resort. No personal speakers or boom-box or any sort allowed.
- As per current Emergency Orders of the Government of The Bahamas all guests must practice physical distancing measures, wear personal protective equipment (PPE) such as face masks when appropriate, and practice regular handwashing. Failure to wear a face mask is subject to a fine of \$250 or imprisonment.
- The Resort has a strict 100% "Non-Smoking" / "Non-Vaping" / E-Cigarettes policy. Smoking or vaping is not permitted within the hotel (guest rooms, guest room corridors, lobby, restaurants, elevators, or in any interior part of the building). Should it be determined that smoking has taken place in a guestroom, the hotel will charge \$350.00 cleaning fee per incident, per person to return the area to a sanitary condition. This fee will be placed on guest folio before or after check-out.
- Use, possession and dealing of Marijuana and any other controlled substances is illegal in The Bahamas, legal penalization up to imprisonment are contemplated under the law.
- The individuals registered in each guest room as provided by various organizers will be held financially responsible for any damages to the furniture, fixtures, and all items within each guest room. Room is defined as all elements of the room including, but not limited to walls, windows, flooring, balconies, and ceiling tiles. Each room will be inspected on departure for damaged and missing items.
- It is the responsibility of the guests registered to notify the reception desk of any damage noted upon your arrival. You are responsible to note the date, time and person you spoke with to notify them of the damage.
- Unregistered guests are not allowed on hotel premises, any visitor invited by a register guests must check-in at the front desk and pay for their visit, use of services, facilities and or consumption while visiting the Resort. Failure to do so will imply a penalization to registered guest.



WARWICK

PARADISE ISLAND - BAHAMAS

- Housekeeping: Within the guest room, we have enhanced and thorough cleaning protocols including a 24 hour waiting period between guests. All linens and high touch areas have been thoroughly cleaned with chemicals aimed at COVID-19 prevention. Housekeeping services have been modified for guest staying more than 1 night including the suspension of daily cleaning (rooms will be cleaned upon check out) unless specifically requested by our guests to minimize interaction. If Housekeeping must spend an excessive amount of time in a particular room due to excessive trash, floor debris, improper use of bathroom facilities, spilled beverages, smoking, or damages to your room, the appropriate charges will be applied or immediate eviction will be implemented without refund. Additional trash bags and cleaning supplies are available upon request.
- Should any vandalism of common areas of the hotel occur including but not limited to the hallways, fire stairwells, fire equipment, bar equipment, elevators, and lobby areas, the charges for repairs will be divided equally amongst all guests registered within your group. All guests, before departure, must then pay these charges unless the responsible parties are identified for the payment and/or criminal prosecution.
- The north stairwell fire escape access is off limits at all times except in the event of an emergency. Exiting the building from this fire escape when an emergency situation has not been announced will result in a \$500.00 fine and an eviction from the premises.
- The south stairwell fire escape access will be open for use by all hotel guests during our high occupancy. Please feel free to move between floors and into and out of the building using this stairwell. The door is located in the Lobby Bar area on the east side of the building.
- The legal drinking age in the Bahamas is 18. This will be enforced throughout the hotel. You are required to have proof of age while drinking on your person at all times.
- Proper attire is expected throughout the hotel. Without proper attire, individuals will not be permitted into our indoor restaurants and lobby bar.
- Proper attire is simply stated that all persons while inside the hotel are required to wear a top and bottom covering along with footwear. While outside the hotel, please be advised that topless sunbathing or total nude sunbathing is not permitted.
- Traveler's Cheques may be cashed at the Front Desk for a total \$100.00 per person per day. It is not necessary for you to cash Traveler's Cheques at the hotel as all businesses, restaurants, nightclubs, and souvenir shops accept Travelers' Cheques as payment. It is also safer for you to carry Traveler's Cheques instead of cash.
- All 800 numbers, including the access numbers for calling cards, are NOT toll free from The Bahamas. Phone calls from the United States are overseas International calls and are estimated to be \$3.00 to connect and \$1.25 for each additional minute. Please take this into consideration when making calls from your guest rooms. Each local call is \$1.25 for up to 30 minutes and 10 cents each minute thereafter.
- All guests are expected to follow pool rules posted by swimming pool. The swimming pool has no stationed lifeguard as of dusk. For everyone's safety and out of respect for all of our guests the pool is closed and off limits from midnight until 6:00am.
- Hot Tub – To minimize interaction and be in compliance with current social distancing protocols we will allow only 4 guests with six feet of distance
- Any guest found breaking the law in or on the hotel grounds will result in immediate eviction and reporting to the local Legal Authorities. Any guest found not complying with above described code of conduct will be subject to penalty and/or resort's eviction depending on the violation.



We hope you, and all of our guests have a memorable visit to Warwick Paradise Island Bahamas.

All group members are required to sign this agreement acknowledging the terms as outlined.

***Acknowledged & Accepted:**

On behalf of **Warwick Paradise Island Bahamas - All-Inclusive**

Name: _____ **Date**
Position:

On behalf of **The Company GRADCITY:**

Name: _____ **Date**
Title: