

ATLANTIS

PARADISE ISLAND BAHAMAS

CODE OF CONDUCT WAIVER ACKNOWLEDGMENT, AGREEMENT AND RELEASE

This Code of Conduct Waiver (“**Code**”) outlines the expectations, behavioural standards, and enforcement procedures governing the stay of each Grad City participant (“**Patrons**”) at the Atlantis Paradise Island Resort (the “**Resort**”). By executing this document, each Patron agrees to the Resort’s Code of Conduct and understands the consequences of violating it.

1. Guest Conduct Expectations

- 1.1. For the comfort and convenience of all guests, including the Patrons, the Resort has “Quiet Hours” between 12:00 a.m. and 7:00 a.m. No noise or disturbance during Quiet Hours will be permitted or excused.
- 1.2. All Patrons are required at all times to conduct themselves in a respectful and responsible manner that ensures a safe, enjoyable environment free from the disturbances which this Code seeks to avoid.
- 1.3. Conduct which adversely affects the enjoyment, comfort, safety and relaxation of the Resort’s guests is strictly prohibited. Such conduct includes (but is not limited to) the following:
 - 1.3.1. Unauthorized in-room parties.
 - 1.3.2. Loud and excessive noise or disturbances.
 - 1.3.3. Gatherings in Hallways or public areas resulting in noise, disturbance, inconvenience and obstructions to other guests.
 - 1.3.4. Any other behaviour that disturbs or disrupts other guests or violates the Resort’s policies, rules or safety.(collectively referred to as “Misconduct”)
- 1.4. Failure to comply with this Code will activate the enforcement procedures outlined below.

2. Noise & Disturbance Procedure

Reporting a Disturbance

- 2.1. Patrons affected by any Misconduct may dial extension 30 to contact Security for assistance.

Response Process

- 2.2. Security personnel will notify the Hotel Manager responsible for the relevant Tower.
- 2.3. Security personnel and the respective Hotel Manager (where applicable) will respond to the reported area.

Verification

- 2.4. Upon confirmation of the commission of Misconduct, enforcement will follow the three-strike protocol below.

3. Enforcement Protocol

First Strike: Verbal Warning

3.1. Upon receipt of a complaint of Misconduct from a guest (including a Patron), the Resort's staff may issue a verbal warning to the offending Patron(s).

Second Strike: Penalty Charge

3.2. A second complaint of Misconduct will result in a penalty equivalent to the greater room rate of the reporting guest or the offending Patron.

3.3. The room rate penalty will be charged to the offending Patron's room/account. This penalty is in addition to and not a replacement for any charges for loss or damage caused by the Misconduct.

3.4. The applicable charges (and penalty) will be applied to the offending Patron's room/account. Such charges may include all relevant charges.

Third Strike: Eviction

3.5. The offending Patron(s) will be evicted from the Resort by the Resort's Security and the Hotel Manager, who may also be supported by officers of the The Royal Bahamas Police Force.

3.6. Criminal charges may apply.

4. Acknowledgment & Agreement

4.1. I acknowledge that:

4.1.1. All penalties and charges are non-negotiable.

4.1.2. No refunds for any unused room stay will be issued in the event of eviction.

4.1.3. The Resort has the authority to remove any Patron who jeopardizes the safety or comfort of another guest or is otherwise guilty of Misconduct.

4.1.4. Damage resulting from Misconduct, or any other conduct in breach of this Code or the Resort's rules and policies will be charged to the Patron(s) responsible.

By executing this document, I CONFIRM that I understand, have read, and agree to adhere to this Code and all Resort rules and policies, and understand the consequences of violating this Code.

Patron's Name: _____

Signature: _____ Date: _____

Parent/Guardian Name: _____

Parent/Guardian Signature: _____ Date: _____